Dear Camp Joy Friends,

This letter is to inform you about Camp Joy's response to the increase of Bed Bugs in our region. Bed bugs are commonly transferred via luggage, from hotels, camps, dorm rooms, hospitals, apartments, areas with high traffic, and have even been found to be transferred through library books.

Camp Joy is focused on providing a high quality experience for our guests and we want to share with you our process to prevent and react to bed bugs and minimize the impact to our guests. The following is based upon recommendations from professional pest control vendors, including Cincinnati Bed Bug Detection, whom we use for our detection needs.

Prevention:

- On a frequent basis, the maintenance/housekeeping teams conduct bed bug inspections.
- An experienced canine bed bug detection vendor is employed monthly to inspect all sleeping areas. During high occupancy seasons the vendor inspects more often.

Response:

- o If we find 10 bed bugs or less, Joy staff treat the affected linens, luggage, beds, wall area with Steri-fab and a heat gun.
- * If we find more than 10 bugs, it is considered an infestation and we treat the entire affected sleeping area through a superheating process.
 - If a bed bug infestation is found in a cabin before a group arrives we work to find a new cabin for the group.

Suggestions for return home:

- Take any fabric materials like clothes, hats, etc. and run them through a full high heat cycle in the dryer 2 times.
- For belongings that do not fit in a dryer, it is recommended that they be placed in a dark plastic bag out in the full sun for at least 5 hours. The goal is to attain a temperature of at least 120 degrees F, which kills all bed bugs & their eggs.

We appreciate your assistance and understanding with this new epidemic that is affecting our area. If you want further details on our process or recommendations at home feel free to give us a call. 937-289-2031.

Thank You,

Amy Thompson

Amy Thompson Executive Director